



**NORTH ALGOMA HEALTH NEEDS ASSESSMENT**

# SERVICE INVENTORY

August 2015

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## Acute Care & Emergency Services

Service	Organization	Catchment
Acute Care Unit In-patient	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 Toll Free: 1-866-832-3321  <b>Hours:</b> 24 hours a day, 7 days a week, 365 days a year</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Care is provided in the new health care facility (Oct 2002) by a multidisciplinary team consisting of physicians, nurses, a dietitian, a physiotherapist. The (10) bed Acute Care Unit has both private and semi-private rooms with a view of Wawa Lake or the surrounding hills. Located in the unit is a sitting room for patients and families to gather in times of crisis or as a quiet place to get away for a few minutes.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Not cited.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> 10 bed acute care unit.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
Not cited.	North East Local Health Integration Network	Physicians Nurses Dietitian Physiotherapist

Service	Organization	Catchment
Emergency Department	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 Toll Free: 1-866-832-3321  <b>Hours:</b> 24 hours a day, 7 days a week, 365 days a year</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> When medical emergencies occur, LDHC is prepared to serve. The emergency services department provides 24-hour emergency nursing coverage, an on-call physician along with a full complement of medical and technical services and equipment to treat medical emergencies.</li> <li>• <b>Eligibility Criteria:</b> Patients are seen and assessed by the nurse then treated based on urgency.</li> <li>• <b>Referral Process:</b> Self, family, physician, health service provider, other.</li> <li>• <b>Assessment Process:</b> Patients are seen and assessed by the nurse then treated based on urgency.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Patients are seen based on urgency.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
Not cited.	North East Local Health Integration Network	On-call physician 24-hour emergency nursing coverage



## Assisted Living Services

Service	Organization	Catchment
Assisted Living for High Risk Seniors	Canadian Red Cross	Wawa
<b>Contact Information</b>		
<b>Contact Person:</b> Christy Reid <b>Address:</b> 27 Gold Street, Wawa ON P0S 1K0 <b>Phone:</b> <b>Hours:</b> 24/7		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> This service provides access to 24 hour/ 7 day a week personal support services including personal care, light housekeeping, meal preparation, laundry, shopping, medication reminders, and security checks.</li> <li>• <b>Eligibility Criteria:</b> High risk seniors living in the community, 65 years and over.</li> <li>• <b>Referral Process:</b> CCAC does all referrals and assessments, includes self-referrals and physician referrals.</li> <li>• <b>Assessment Process:</b> Eligibility for this program is determined through a RAI CHA assessment conducted by the North East Community Care Access Centre.</li> <li>• <b>Service Capacity:</b> 9 clients</li> <li>• <b>Current Waitlist:</b> 2 clients</li> </ul>		
Language	Funder	Staff
English is the working language. French interpretation is available upon request.	North East Local Health Integration Network	2 FT Personal Support Workers 3 PT Personal Support Workers





## Addictions Services

Service	Organization	Catchment
Community Alcohol and Drug Assessment Program	Algoma Public Health	Wawa, White River, Dubreuilville, Missanabie
Contact Information		
<p><b>Contact Person:</b> Gretchen Belanger  <b>Address:</b> 18 Ganley Street, Wawa ON  <b>Phone:</b> 705-856-7208 ext. 6008  <b>Hours:</b> 8:30-4:30 office hours (Wawa and White River); Also provide service in Dubreuilville at medical clinic and other locations in community.</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Provides assessment, referral, and outpatient counselling using a variety of approaches such as CBT, DBT, MBSR, Motivational Interviewing, SRP, and group educational models. Anger Solutions, Self Esteem groups, Recovery and Wellness Group (with Michipicoten First Nation). Harm Reduction – needle exchange/safe inhalation supplies.</li> <li>• <b>Eligibility Criteria:</b> Supports anyone struggling with addiction. Family, client, circle of care. Treatment is client driven goals are specific to clients identified needs.</li> <li>• <b>Referral Process:</b> Self-referral, physician referral</li> <li>• <b>Assessment Process:</b> ADAT assessment which is required for residential treatment programs throughout the province. Brief addiction assessment for those not seeking residential treatment. MAST and DAST/ Stage of change, 5A's, GAINSS.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> No wait list. Clients can be seen usually within a week and typically sooner.</li> </ul>		
Language	Funder	Staff
English only, however counsellor currently attending private French lessons to futuristically provide services in French.	NE LHIN	0.3 FTE



## Cancer Services

Service	Organization	Catchment
Cancer Care Program	Lady Dunn Health Centre	Wawa, Dubreuilville, White River, Hawk Junction, Missanabie
Contact Information		
<p><b>Contact Person:</b> Louise Needham, RN  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> 705-856-2335 ext. 3413  <b>Hours:</b> 8am –4 pm (time flexible) Monday to Friday  <b>Email:</b> <a href="mailto:lneedham@ldhc.com">lneedham@ldhc.com</a>  <b>Website:</b> <a href="http://www.ldhc.com">www.ldhc.com</a></p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> In conjunction with the Algoma District Cancer Program, Wawa Family Health Team and Lady Dunn Health Centre Oncology Program are able to offer a coordinated system of cancer care in response to the needs of clients and their families living with cancer. A specially trained oncology nurse provides services that include consultation with the health care team, coordination of care, advocacy for the patient and family through assessment and symptom management, health teaching, referrals and administration of treatments as indicated.</li> <li>• <b>Eligibility Criteria:</b> Diagnosis of Cancer</li> <li>• <b>Referral Process:</b> Self-referral, family physician, oncologist and ADCP.</li> <li>• <b>Assessment Process:</b> None cited.</li> <li>• <b>Service Capacity:</b> None cited.</li> <li>• <b>Current Waitlist:</b> None cited.</li> </ul>		
Language	Funder	Staff
English only.	Lady Dunn Health Centre	1.0 Oncology Nurse

Service	Organization	Catchment
Screen for Life Mobile Coach	Thunder Bay Regional health Sciences Centre (TBRHSC)	Wawa, Dubreuilville, White River, Hornepayne, Chapleau, Constance Lake FN, Ginoogaming
<b>Contact Information</b>		
<p><b>Contact Person:</b> Tarja Heiskannen  <b>Address:</b> Cancer screening coach travels to each community and parks in various locations (i.e. community centres, health centre, local businesses, school parking lots, etc.), remains in the community for 1-5 days.  <b>Phone:</b>  <b>Hours:</b> 8:00am-8:00pm, 7 days a week (statuary holiday weekends excluded)</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Mobile cancer screening coach travels throughout Northwestern Ontario and the western portion of Northeastern Ontario providing access to breast (OBSP), cervical (OCSP), and colorectal cancer screening (CCC).</li> <li>• <b>Eligibility Criteria:</b> Breast Screening- Women age 50-74 with no current breast health concerns; Colorectal Screening- Women age 50-74 with no rectal bleeding; Cervical Screening: Women age 30-69.</li> <li>• <b>Referral Process:</b> Self-referral, physician referral</li> <li>• <b>Assessment Process:</b> None cited.</li> <li>• <b>Service Capacity:</b> Average of 500 clients per month</li> <li>• <b>Current Waitlist:</b> None cited.</li> </ul>		
Language	Funder	Staff
English only.	Cancer Care Ontario/ TBRHSC	5 Mammography Technologists 5 Registered Nurses 3 Booking Clerks 2 Data Clerks 1 Navigator 1 Lead and Manager

Service	Organization	Catchment
Cancer Information Service / Community Services Locator	Canadian Cancer Society	Wawa, Dubreuilville,
Contact Information		
<p><b>Contact Person:</b> None cited.  <b>Address:</b> 390 McNabb Street, Sault Ste. Marie, ON P6B 1Z1  <b>Phone:</b> 705-253-4781 or 1-888-939-3333 (TTY 1-866-786-3934)  <b>Email:</b> <a href="mailto:info@cis.cancer.ca">info@cis.cancer.ca</a>.  <b>Website:</b> <a href="http://www.cancer.ca">www.cancer.ca</a>  <b>Hours:</b> Monday to Friday</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> <ul style="list-style-type: none"> <li>○ <b>Cancer Information Service:</b> Cancer can be difficult to understand and coping can be stressful. It can help to talk to someone you can trust to give you current, reliable information. Our Cancer Information Service is a national, toll-free service available to cancer patients, caregivers, families and friends, the general public and healthcare professionals. We'll take all the time you need to answer your questions and give you information about: cancer treatment and side effects; clinical trials; coping with cancer; emotional support services; prevention; help in the community; complementary therapies</li> <li>○ <b>Community Services Locator:</b> We can also help you find more cancer-related services in your area through our Community Services Locator – a searchable database of over 4000 cancer-related services and resources nationwide – or at one of our community offices across the country.</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self, family, friend, health care provider, other. The personal information collected on the referral form will only be used to contact the individual regarding our services.</li> <li>• <b>Assessment Process:</b> None.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French	Canadian Cancer Society	Not cited.



Service	Organization	Catchment
Peer Support Service / Support Groups / CancerConnection.ca	Canadian Cancer Society of Algoma	Wawa, Dubreuilville
<b>Contact Information</b>		
<p><b>Contact Person:</b> None cited.  <b>Address:</b> 390 McNabb Street, Sault Ste. Marie, ON P6B 1Z1  <b>Phone:</b> 705-253-4781 or 1-888-939-3333 (TTY 1-866-786-3934)  <b>Email :</b> <a href="mailto:peersupport@ontario.cancer.ca">peersupport@ontario.cancer.ca</a>  <b>Website:</b> <a href="http://www.cancer.ca">www.cancer.ca</a> ; <a href="http://www.CancerConnection.ca">www.CancerConnection.ca</a>  <b>Hours:</b> Monday to Friday 9:00am-5:00am</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> <ul style="list-style-type: none"> <li>○ <b>Peer Support Service:</b> Our peer support service connects people living with cancer and caregivers with trained volunteers who offer encouragement and share ideas for coping—all from their unique perspective as someone who’s been there. Connect by phone or in person to a cancer survivor or caregiver whose experience most closely resembles your own. Based on details that are important to you, such as type and stage of cancer, sex, treatment, side effects, age or family situation, you will be matched with a trained volunteer who has had a similar cancer experience.</li> <li>○ <b>Support Groups:</b> Meet with adults who have cancer and caregivers for educational and informal group discussions facilitated by trained volunteers who are also living with cancer. Groups are community based – and some are specific to one type of cancer, while others may offer general support for people living with cancer.</li> <li>○ <b>CancerConnection.ca</b> is our online which community helps people who have cancer; cancer survivors and caregivers share their experience and build supportive relationships.</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> Our Peer Support Service is available to people with cancer and their caregivers who are 18 and over.</li> <li>• <b>Referral Process:</b> If your patient or their caregiver would like to speak to someone who’s had a similar cancer experience, complete and submit a <a href="#">healthcare provider referral</a> . The personal information collected on the referral form will only be used to contact the individual regarding our services.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English, French, Other languages through interpreter services	Canadian Cancer Society	Not cited.



Service	Organization	Catchment
Transportation to Treatment – Wheels of Hope	Canadian Cancer Society of Algoma	Dubreuilville, Wawa
Contact Information		
<p><b>Contact Person:</b> None cited.  <b>Address:</b> 390 McNabb Street, Sault Ste. Marie, ON P6B 1Z1  <b>Phone:</b> 705-253-4781 or 1-888-930-8883  <b>Email :</b> <a href="mailto:algoma@ontario.cancer.ca">algoma@ontario.cancer.ca</a>  <b>Website:</b> <a href="http://www.cancer.ca">www.cancer.ca</a>  <b>Hours:</b> Monday to Friday 9:00am-5:00pm</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Sometimes simply getting to treatment can be difficult. Patients registered with our Wheels of Hope transportation service will be picked up and taken to their appointment by a volunteer driver. This is a shared-ride program that not only provides transportation but also offers a friendly, supportive environment along the way.</li> <li>• <b>Eligibility Criteria:</b> New patients who register with Wheels of Hope will be required to pay a one-time \$100 registration fee. Children 18 years old or under will not be charged. If you are unable to pay the full registration fee, you may be eligible for assistance through our compassionate program.</li> <li>• <b>Referral Process:</b> Self, family, friend, healthcare provider, other.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
English	Canadian Cancer Society	Not cited.

Service	Organization	Catchment
General Canadian Cancer Society Resources	Canadian Cancer Society of Algoma	Dubreuilville, Wawa
Contact Information		
<p><b>Contact Person:</b> None cited.  <b>Address:</b> 390 McNabb Street, Sault Ste. Marie, ON P6B 1Z1  <b>Phone:</b> 705-253-4781 or 1-888-930-8883  <b>Email :</b> <a href="mailto:algoma@ontario.cancer.ca">algoma@ontario.cancer.ca</a>  <b>Website:</b> <a href="http://www.cancer.ca">www.cancer.ca</a>  <b>Hours:</b></p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> <ul style="list-style-type: none"> <li>○ <b>Smokers' Helpline:</b> Quit-smoking—Our Smokers' Helpline offers proven tips and tools to help people quit smoking. 1-877-513-5333; <a href="http://www.smokershelpline.ca/">http://www.smokershelpline.ca/</a></li> <li>○ <b>Wigs and Hair Donations:</b> We help people with cancer find wigs when they lose their hair as a result of cancer treatment.</li> <li>○ <b>Financial Help:</b> When dealing with a cancer diagnosis or coping with treatment and recovery, patients and their families often worry about finances and benefits. Information on programs and resources available to residents of Ontario is provided. This information can help you determine your options, and guide you in the direction of where to get help. You may find help from one or more of the programs listed.</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> Dependent upon program listed above.</li> <li>• <b>Referral Process:</b> Self, family, friend, healthcare provider, other.</li> <li>• <b>Assessment Process:</b> Dependent upon program listed above.</li> <li>• <b>Service Capacity:</b> Dependent upon program listed above.</li> <li>• <b>Current Waitlist:</b> None cited.</li> </ul>		
Language	Funder	Staff
English	Canadian Cancer Society	Not cited.



## Children's Services

Service	Organization	Catchment
Infant Child Development	Algoma Public Health	Wawa
<b>Contact Information</b>		
<p><b>Contact Person:</b> None cited.  <b>Address:</b> 18 Ganley St. Wawa POS 1K0  <b>Phone:</b> 705-856-7208  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Parent Child Advisors is responsible for assessing the family of a child who is at risk for, or has a diagnosed delay in development, to attain his/her full potential.</li> <li>• <b>Eligibility Criteria:</b> This program works with clients 0-6.</li> <li>• <b>Referral Process:</b> Infant Child Development receives referrals through our contact numbers from physicians, parents, teachers, and other professionals at APH.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> None cited.</li> </ul>		
Language	Funder	Staff
English	Not cited.	1 part-time.





Service	Organization	Catchment
Child Care Services	North East Community Care Access Centre	Wawa, Hawk Junction, Dubreuilville, White River, Hornepayne and all points in between
<b>Contact Information</b>		
<p><b>Contact Person:</b> Rochelle Parsons, RN Care Coordinator  <b>Address:</b> 17 Government Road, Wawa, Ontario, P0S 1K0  <b>Phone:</b> 1-800-668-7705  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://healthcareathome.ca/northeast/en">http://healthcareathome.ca/northeast/en</a>  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• Homecare Service Hours: 8:00am-8:00pm 7 days a week;</li> <li>• Wawa Office Hours: Monday to Friday 8:30am-4:30pm; afterhours call toll free number.</li> <li>• Access to care assistant coordinator is available 8am – 8 pm either locally or regionally Call 1-800-668-7705.</li> </ul>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> All services offered include CCAC School Services, Occupational and Physiotherapist services, nursing, PSW and Speech-Language Pathology. No wait lists for Physiotherapy Services.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> All referrals go through the Access/Intake Care Coordinators in the Sault Ste. Marie office. Referrals and assessments are completed by CCAC. Self-referrals and physician referrals.</li> <li>• <b>Assessment Process:</b> Client needs are reassessed at structured intervals and services are adjusted according to needs.</li> <li>• <b>Service Capacity:</b> Average 100 clients per month.</li> <li>• <b>Current Waitlist:</b> Waitlist for therapy services (OT, PT SLP, Registered Dietitian; Social Work).</li> </ul>		
Language	Funder	Staff
English and French	North East Local Health Integration Network	1.0 FT Care Coordinator 1.0 PT Team Assistant



Service	Organization	Catchment
Child Welfare	Children's Aid Society of Algoma	All communities from Montreal River to Hornepayne with the exception of Michipicoten First Nation.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Kim Streich-Poser  <b>Address:</b> 31 Algoma Street, Wawa, ON  <b>Phone:</b> 705-856-2960; Report Child Abuse: 1-888-414-3571  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm, with emergency after hour's response.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Protection services for children under the age of 16 and defined by the Child and Family Services Act; Residential Care Services including foster care, kinship care, child in care; Adoption services; Afterhours service, 24 hour emergency response to reports of child abuse and maltreatment.</li> <li>• <b>Eligibility Criteria:</b> All reports of child maltreatment are given an immediate initial assessment by a child protection worker using the Ontario Child Welfare Eligibility Spectrum and are documented in the case file within 24 hours of receipt. The Eligibility Spectrum considers the incident or condition that causes the person reporting to be concerned that a child may be in need of protection; the functioning of the family and in particular the child who is the subject of the concern; and the child and family support network.</li> <li>• <b>Referral Process:</b> Centralized intake system 1-888-414-3571 with prompts to report child abuse; adoption services; foster care.</li> <li>• <b>Assessment Process:</b> Safety Assessment- to assess the immediate safety of the child and the steps necessary to mitigate risk; Risk Assessment- to assess the risk of future maltreatment; Child and Family Strengths and Needs Assessment- to identify risk and protective factors.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> No wait list. Response time will be dictated according to risk and the provincial standards—immediate to 7 day response from the time of referral.</li> </ul>		
Language	Funder	Staff
English and French	Ministry of Child and Youth Services	3.0 full-time child protection positions 0.5 supervisor position 0.5 clerical position



Service	Organization	Catchment
Children's Therapy Services/ Respite Care/ Early Learning Resources	Children's Rehabilitation Centre Algoma	District of Algoma
<b>Contact Information</b>		
<p><b>Contact Person:</b> Marilyn Barban, PSD  <b>Address:</b> Services provided throughout North Algoma based on need of the family, most often in the home, school or childcare.  <b>Phone:</b> 1-855-759-1131 ext. 208  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Regular daytime hours, but evening appointments can be accommodated.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Therapy services provided for children 0 – 18 years old, with challenges that may include physical, communication and developmental disabilities; specialty clinics in main office in SSM (including seating, assistive communication &amp; writing aids, orthotics, orthopedic, botox, pediatric neurology, psychology).</li> <li>• <b>Eligibility Criteria:</b> Children 0-18. For therapy services, an initial screening is done to determine need for services. Restrictions would be if child is already being seen for the same service elsewhere, or if service is provided by another agency.</li> <li>• <b>Referral Process:</b> Referral through main office in Sault Ste. Marie by family or outside agency.</li> <li>• <b>Assessment Process:</b> Appropriate assessment tools are used by all services according to best practice of each discipline.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> 11</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French	MCYS/MCSS (Therapy and Respite) ADSSAB (ELR)	Services provided by staff travelling from Sault Ste. Marie and/or contracted out; satellite office in Wawa has 1 staff.



Service	Organization	Catchment
Pediatric Services	Dr. David Burrows	District of Algoma
<b>Contact Information</b>		
<p><b>Contact Person:</b>  <b>Address:</b> 750 Great Northern Road            Sault Ste. Marie, ON, Canada P6B0A8            Services provided in Wawa at the LDHC  <b>Phone:</b> 705-856-2335 - Lady Dunn Health Centre  <b>Email:</b> Not cited.  <b>Website:</b> www.sah.ca  <b>Hours:</b> Regular daytime hours, visits Wawa once a month</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> pediatric services</li> <li>• <b>Eligibility Criteria:</b> birth, infants, children, adolescents to 18 years of age</li> <li>• <b>Referral Process:</b> Referral through family doctor</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
English	OHIP	1 pediatrician



## Community Support Services

Service	Organization	Catchment
First Link Program	Alzheimer's Society	Dubreuilville, Hawk Junction, Wawa, White River, all First Nations in North Algoma
<b>Contact Information</b>		
<p><b>Contact Person:</b> Christy Reid  <b>Address:</b> 37 Broadway Ave. , Wawa ON  <b>Phone:</b> (705) 856-0000  <b>Email:</b> <a href="mailto:christyreid@alzheimeralgoma.org">christyreid@alzheimeralgoma.org</a>  <b>Website:</b> <a href="http://www.alzheimer.ca/en/algoma">http://www.alzheimer.ca/en/algoma</a>  <b>Hours:</b> Monday to Thursday 1:00pm to 4:30pm, variable service hours as required</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> First Link is a program that links persons with dementia and their care partners to coordinated learning, services, and support from the point of diagnosis throughout the continuum of the disease. After a referral has been made, the First Link Coordinator will: Offer dementia education and ongoing support for the person with dementia and family members; Assess for other Alzheimer Society programs (e.g., Safely Home®, Recreation Therapy, volunteer visiting, behaviour support); Make referrals to other appropriate community services.</li> <li>• <b>Eligibility Criteria:</b> A resident of North Algoma, memory loss present or a caregiver to someone with memory loss.</li> <li>• <b>Referral Process:</b> Family, CCAC, physicians, self-referrals</li> <li>• <b>Assessment Process:</b> InterRAI screener, MMSE, MoCA</li> <li>• <b>Service Capacity:</b> Average 40 clients per month.</li> <li>• <b>Current Waitlist:</b> 2</li> </ul>		
Language	Funder	Staff
English, French interpretation is available upon request	North East Local Health Integration Network/ Donations/ Fundraising	1 Part Time

Service	Organization	Catchment
Essential Services for Deaf, Deafened, Oral Deaf and Hard of Hearing Individuals	Canadian Hearing Society	Wawa, Dubreuilville
<b>Contact Information</b>		
<p><b>Contact Person:</b> Wayne King  <b>Address:</b> 130 Queen Street East, Sault Ste. Marie ON, P6B 6H2  <b>Phone:</b> 705-946-4320; 1-855-819-9169; 1-877-634-0179 (TTY)  <b>Email:</b> <a href="mailto:wking@chs.ca">wking@chs.ca</a>  <b>Website:</b> <a href="http://www.chs.ca/locations/sault-ste-marie">http://www.chs.ca/locations/sault-ste-marie</a>  <b>Hours:</b> Monday to Friday, 9:00am-5:00pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> CHS offers a complete roster of essential services including sign language interpreting; one-on-one language development for deaf and hard of hearing children using play as a the medium of learning; employment consulting; sign language instruction; speech reading training; hearing testing; hearing aids; counselling; and, the most complete range of communication devices that assist and augment communication including text telephones (TTYs), visual smoke detectors, baby monitors, signalling devices and alarm clocks.</li> <li>• <b>Eligibility Criteria:</b> Services geared towards those with hearing loss and their families. Hearing Care Counselling minimum age 55 or less with a dual disability diagnosis.</li> <li>• <b>Referral Process:</b> Various types of referral processes with community partners</li> <li>• <b>Assessment Process:</b> Various intake methods per program.</li> <li>• <b>Service Capacity:</b> Average 250-300 clients per month</li> <li>• <b>Current Waitlist:</b> Wait list in hearing counselling, sign language services, and general support services.</li> </ul>		
Language	Funder	Staff
English and ASL	Federal and Provincial Government/ United Way/ Fundraising	7.80 FTE



Service	Organization	Catchment
Meals on Wheels	Canadian Red Cross	Wawa, Hawk Junction, White River, Dubreuilville
Contact Information		
<p><b>Contact Person:</b> Darlene Trovarello  <b>Address:</b> 27 Gold Street, Unit 3, Wawa ON P0S 1K0, service provided at the client's home  <b>Phone:</b> 705-856-1964  <b>Email:</b> <a href="mailto:Darlene.Trovarello@redcross.ca">Darlene.Trovarello@redcross.ca</a>  <b>Website:</b> <a href="http://www.redcross.ca">www.redcross.ca</a>  <b>Hours:</b> Monday to Friday, 8:30am-4:30pm</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Delivers a nutritionally balanced noon hour warm meal by volunteers who provide social contact and a safety check for the client. Special diets may be accommodated, frozen meals may be available.</li> <li>• <b>Eligibility Criteria:</b> Seniors over 65 or disabled adults over 18.</li> <li>• <b>Referral Process:</b> Family, CCAC, physicians, self-referrals</li> <li>• <b>Assessment Process:</b> InterRAI screener; financial assessment; client home safety assessment; consent forms</li> <li>• <b>Service Capacity:</b> Average 45 clients per month</li> <li>• <b>Current Waitlist:</b> None</li> </ul>		
Language	Funder	Staff
English, French interpretation available open request	North East Local Health Integration Network	1.0 FT .5 PT 14 Volunteers



Service	Organization	Catchment
Transportation	Canadian Red Cross	Wawa, Hawk Junction, White River, Dubreuilville
<b>Contact Information</b>		
<p><b>Contact Person:</b> Darlene Trovarello  <b>Address:</b> 27 Gold Street, Unit 3, Wawa ON P0S 1K0  <b>Phone:</b> 705-856-1964  <b>Email:</b> <a href="mailto:Darlene.Trovarello@redcross.ca">Darlene.Trovarello@redcross.ca</a>  <b>Website:</b> <a href="http://www.redcross.ca">www.redcross.ca</a>  <b>Hours:</b> Monday to Friday, 8:30am-4:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Provides door-to-door rides for seniors or adults who have a disability to attend medical and therapeutic appointments, social activities, and perform other daily tasks such as shopping.</li> <li>• <b>Eligibility Criteria:</b> Seniors over 65 or disabled adults over 18. There is a client fee for this service.</li> <li>• <b>Referral Process:</b> Family, CCAC, physicians, self-referrals</li> <li>• <b>Assessment Process:</b> InterRAI screener; financial assessment; client home safety assessment; consent forms</li> <li>• <b>Service Capacity:</b> Average 45 clients per month</li> <li>• <b>Current Waitlist:</b> None</li> </ul>		
Language	Funder	Staff
English, French interpretation available open request	North East Local Health Integration Network	1.0 FT .5 PT 8 Volunteers





Service	Organization	Catchment
Home Maintenance	Canadian Red Cross	Wawa, Hawk Junction, White River, Dubreuilville
<b>Contact Information</b>		
<p><b>Contact Person:</b> Darlene Trovarello  <b>Address:</b> 27 Gold Street, Unit 3, Wawa ON P0S 1K0, service provided at the client's home  <b>Phone:</b> 705-856-1964  <b>Email:</b> <a href="mailto:Darlene.Trovarello@redcross.ca">Darlene.Trovarello@redcross.ca</a>  <b>Website:</b> <a href="http://www.redcross.ca">www.redcross.ca</a>  <b>Hours:</b> Monday to Friday, 8:30am-4:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Matches eligible clients with individuals or businesses that provide affordable repairs and maintenance to a senior's home.</li> <li>• <b>Eligibility Criteria:</b> Seniors over 65 or disabled adults over 18. There is a client fee for this service.</li> <li>• <b>Referral Process:</b> Family, CCAC, physicians, self-referrals</li> <li>• <b>Assessment Process:</b> InterRAI screener; financial assessment; client home safety assessment; consent forms</li> <li>• <b>Service Capacity:</b> Average 45 clients per month</li> <li>• <b>Current Waitlist:</b> 4</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English, French interpretation available open request	North East Local Health Integration Network	2.0 FTO Volunteers



Service	Organization	Catchment
Friendly Visiting and Telephone Assurance	Canadian Red Cross	Wawa, Hawk Junction, White River, Dubreuilville
<b>Contact Information</b>		
<p><b>Contact Person:</b> Darlene Trovarello  <b>Address:</b> 27 Gold Street, Unit 3, Wawa ON P0S 1K0, service provided at the client's home  <b>Phone:</b> 705-856-1964  <b>Email:</b> <a href="mailto:Darlene.Trovarello@redcross.ca">Darlene.Trovarello@redcross.ca</a>  <b>Website:</b> <a href="http://www.redcross.ca">www.redcross.ca</a>  <b>Hours:</b> Monday to Friday, 8:30am-4:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Offers visiting and companionship to reduce loneliness and provide a safety check. The contact may be face to face, at the client's home, or through a phone call. Telephone assurance provides regularly scheduled phone calls to ensure the safety for those with health issues or who experience loneliness or depression.</li> <li>• <b>Eligibility Criteria:</b> Seniors over 65 or disabled adults over 18. There is a client fee for this service.</li> <li>• <b>Referral Process:</b> Family, CCAC, physicians, self-referrals</li> <li>• <b>Assessment Process:</b> InterRAI screener; financial assessment; client home safety assessment; consent forms</li> <li>• <b>Service Capacity:</b> Average 45 clients per month</li> <li>• <b>Current Waitlist:</b> None</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English, French interpretation available open request	North East Local Health Integration Network	1.0 FT .5 PT 4 Volunteers

Service	Organization	Catchment
Disaster Services	Canadian Red Cross	Wawa, Hawk Junction, White River, Dubreuilville
Contact Information		
<p><b>Contact Person:</b> Darlene Trovarello  <b>Address:</b> 27 Gold Street, Unit 3, Wawa ON P0S 1K0, service provided at the client's home  <b>Phone:</b> 705-856-1964  <b>Email:</b> <a href="mailto:Darlene.Trovarello@redcross.ca">Darlene.Trovarello@redcross.ca</a>  <b>Website:</b> <a href="http://www.redcross.ca">www.redcross.ca</a>  <b>Hours:</b> Monday to Friday, 8:30am-4:30pm</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Not cited.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Family, CCAC, physicians, self-referrals</li> <li>• <b>Assessment Process:</b> InterRAI screener; financial assessment; client home safety assessment; consent forms</li> <li>• <b>Service Capacity:</b> Average 45 clients per month</li> <li>• <b>Current Waitlist:</b> None</li> </ul>		
Language	Funder	Staff
English, French interpretation available open request	Red Cross	1.0 FT .5 PT 8 Volunteers



Service	Organization	Catchment
Regional Acquired Brain Injury System Navigator	March of Dimes Canada	North East LHIN
<b>Contact Information</b>		
<p><b>Contact Person:</b> Crystal McCollom  <b>Address:</b> Sudbury, ON  <b>Phone:</b> 1-888-260-5269 ext. 237  <b>Email:</b> <a href="mailto:cmccollom@marchofdimes.ca">cmccollom@marchofdimes.ca</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm, some variability in hours</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Role to improve access to services for those living with the effects of an acquired brain injury (ABI) including with disorders such as mental illness, addictions, developmental delays and geriatrics. This is accomplished by being a staff support to local planning committees and some involvement with individuals who fall through the service cracks to help them find their way to the right services.</li> <li>• <b>Eligibility Criteria:</b> Must have an Acquired Brain Injury. The definition of Acquired Brain Injury (ABI) is as follows: An ABI is damage to the brain, which may be caused: Traumatically, e.g., from an external force such as a collision, fall, or assault; Through a medical problem or disease process which causes damage to the brain, e.g., anoxia, non-progressive tumour, aneurysm, infection, stroke with diffuse cognitive deficits. An ABI occurs after birth and is not related to: A congenital disorder or developmental disability, e.g., cerebral palsy, muscular dystrophy, autism, spina bifida with hydrocephalus; A process which progressively damages the brain, e.g., dementing processes, multiple sclerosis, Alzheimer’s Disease, Parkinson’s Disease (Source: Toronto ABI Network Definition of ABI, May 1999).</li> <li>• <b>Referral Process:</b> Self-referrals, family, friends, physicians, other.</li> <li>• <b>Assessment Process:</b> There is a need to fill out an application for service for March of Dimes services and other ABI providers and to produce some medical documentation or scans which diagnose an ABI. If this can’t happen, then staff will do their best to work with someone to get proof of ABI.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> None</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English	North East Local Health Integration Network	1.0 FTE



Service	Organization	Catchment
Fee-for Service ABI and Independent Living Services	March of Dimes Canada	North East LHIN
<b>Contact Information</b>		
<p><b>Contact Person:</b> Ruth MacDonald  <b>Address:</b> Sudbury, ON  <b>Phone:</b> 1-888-260-5269 ext. 232  <b>Email:</b> <a href="mailto:rmcdonald@marchofdimes.ca">rmcdonald@marchofdimes.ca</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm, some variability in hours</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Includes rehabilitation and personal support services to increase functioning in everyday living.</li> <li>• <b>Eligibility Criteria:</b> The services are fee-based services.</li> <li>• <b>Referral Process:</b> Self-referrals, family, friends, physicians, other.</li> <li>• <b>Assessment Process:</b> Services are often coordinated and approved with a disability management consultant or case manager.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> None</li> </ul>		
Language	Funder	Staff
English and French	Fee Based – Third Party funding such as Insurance benefits, WSIB, Veterans Affairs Canada, private pay	As needed.

Service	Organization	Catchment
Home and Vehicle Modification Program/ Assistive Devices Program	March of Dimes Canada	North East LHIN
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> Not cited.  <b>Phone:</b> Not cited.  <b>Email:</b> <a href="mailto:hvmp@marchofdimes.ca">hvmp@marchofdimes.ca</a>  <b>Website:</b> <a href="http://www.marchofdimes.ca">www.marchofdimes.ca</a>  <b>Hours:</b> Not cited.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Funding for modifications to help people remain in their homes or have accessible transportation and support with the purchase of assistive devices for qualifying individuals. Consumers who meet program criteria can apply for grant funding: up to \$15,000 lifetime maximum for home modifications and up to \$15,000 every two years for vehicle modifications. Assistive Devices Program covers a portion of the costs related to the piece of equipment prescribed</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Self-referrals, family, friends, physicians, other.</li> <li>• <b>Assessment Process:</b> Submit Applicant Assessment form to start. After qualified, then there is a Modification Proposal to complete. The Applicant Assessment is available online at <a href="mailto:hvmp@marchofdimes.ca">hvmp@marchofdimes.ca</a>.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French	March of Dimes Canada	Not cited.

Service	Organization	Catchment
Home Care Services	Dilico Home Care Services	First Nations: Fort William, Red Rock (Lake Helen), Biingitiwaabik Zaaging Anishinaabek (Rocky Bay), Pays Plat, Whitesand, Long Lake #58, Ginoogaming, Pic Mober or Michipicoten
Contact Information		
<p><b>Contact Person:</b> Ann Chalykoff, Care Manager  <b>Phone:</b> 807-822-1561  <b>Address:</b> District Office:            2 Ontario Street, Unit 10            P.O. Box 1679            Marathon, ON P0T 2E0            Fax: (807) 229-9276            Toll-Free Fax: 1-855-626-7999  <b>Phone:</b> Toll-Free: 1-855-623-8511; (807) 229-8910  <b>Email:</b> not cited  <b>Website:</b> <a href="http://www.dilico.com/article/community-and-personal-support-134.asp">http://www.dilico.com/article/community-and-personal-support-134.asp</a>  <b>Hours:</b> Not cited.</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Homemaking, Personal Care, Speech and language support to on-reserve schools, Transportation for medical appointments or errands, Meals, Palliative Care, Basic foot care, Respite</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Dilico's Care Managers must screen any verbal or written referral to determine client eligibility. Referrals can be made by any Dilico employee or by one of the First Nation communities receiving CPSS services.</li> <li>• <b>Assessment Process:</b> Be a resident of Michipicoten First Nation</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
English and Ojibwe	Not cited	Not cited.



## Health & Education

Service	Organization	Catchment
Health & Education	Michipicoten First Nation	MFN on and off reserve
Contact Information		
<p><b>Contact Person:</b> Carol Sanders, Band Manager  <b>Address:</b> P.O. Box 1, Site 8, RR#1, Wawa, ON P0S 1K0  <b>Phone:</b> 1-888-303-7723 toll free or 1-705-856-1993 collect or email the <a href="#">Band Manager</a> and you will be directed to the department or individual who can provide assistance. Fax: 705-856-1642  <b>Email:</b> <a href="mailto:csanders@michipicoten.com">csanders@michipicoten.com</a>  <b>Website:</b> <a href="http://www.michipicoten.com/health-education/">http://www.michipicoten.com/health-education/</a>  <b>Hours:</b> Monday to Thursday from 8:00 AM to 4:30 PM and Fridays from 8:00 AM to 1:30 PM</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> <u>Community Services Supervisor/ Family Support Worker:</u> provides community and family needs assessments and service planning, handles referrals to outside agencies, provides parental and family support, works with Dilico Child and Family Services to coordinate events, services, and case review; <u>Education/Training/Membership Worker:</u> Coordinates Health and Wellness programs and training, provides education counselling to elementary, secondary, post-secondary students, Administers the Post-Secondary Student Support Program and Adult Education programs, maintains membership, registration, status and gas cards; <u>Community Health Promotion Worker and Aboriginal Support Worker:</u> Coordinates and provides support through the Cultural Lodge and Special Education Programming, coordinates programs and events for youth through the education system and cultural room, provides support through community awareness programs; <u>Community Health Representative:</u> Provides information and assistance on health programs, coordinates documentation and transportation assistance for medical trips, provides information concerning non-insured health benefits offered by Indian and Northern Affairs Canada; <u>Community Services Intern:</u> provides support services and assistance on health programs, provides special education and education assistance at the elementary schools and cultural lodge; <u>Librarian:</u> Provides librarian services, assists with programming Health, Wellness and youth activities; <u>Community and Student Transportation Van workers:</u> Provides regularly scheduled van services between MFN and Wawa. Cultural lodge is located at the Michipicoten High School in Wawa. Cultural ceremonies are held at MFN. Powwow and Youth and Elders Gathering are held annually in August. Annual Youth Powwow is held in Wawa in June.</li> <li>• <b>Eligibility Criteria:</b> MFN member or non-Native living on reserve.</li> <li>• <b>Referral Process:</b> Workers refer to specific programs and services, Dilico, etc.</li> <li>• <b>Assessment Process:</b> Referrals are triaged and prioritized</li> <li>• <b>Service Capacity:</b> not cited.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and Ojibwe	FNIH, INAC.	As workers listed above





## Diabetes Services

Service	Organization	Catchment
North Algoma Diabetes Education Program Chiropodist Services	Lady Dunn Health Centre	Wawa, White River, Dubreuilville, Michipicoten First Nation, Missanabie
Contact Information		
<p><b>Contact Person:</b> Renee Mellish, Coordinator  <b>Address:</b> 17 Government Road, P.O. Box 179, Wawa ON, POS 1K0; Outreach services provided monthly at White River Medical Clinic, the Dubreuilville Medical Clinic, and Michipicoten First Nation. Outreach provided every 6 months in Missanabie.  <b>Phone:</b> 705-856-2335 ext. 3108; 1-866-832-3321  <b>Email:</b> <a href="mailto:rmellish@ldhc.com">rmellish@ldhc.com</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm, afterhours appointments available upon request</p> <p><b>Chiropodist:</b> David Simard visits North Algoma Diabetes Education Program every six weeks in Wawa.  <a href="http://simardfootclinic.com/">http://simardfootclinic.com/</a></p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Diabetes self-management education (adult program). Our diabetes nurse educator, dietitian, and foot care nurse provide specialized diabetes education counseling, and support for people living with diabetes, pre-diabetes, those at increased risk of diabetes, their families and caregivers.</li> <li>• <b>Eligibility Criteria:</b> 18 years and older. Referral processes are in place for pediatric clients or others requiring specialized/advanced diabetes education (i.e. Insulin Pump Therapy).</li> <li>• <b>Referral Process:</b> Physician/Nurse Practitioner Referrals, Self-Referral</li> <li>• <b>Assessment Process:</b> Referrals are triaged and prioritized based on the Standards of Diabetes Education in Canada.</li> <li>• <b>Service Capacity:</b> 100-140 interactions per month; 8-16 participants in 'Soup to Tomatoes' 2 times per week.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul> <p><b>David Simard, Chiropodist</b>  Wawa clinics are held at the Lady Dunn Health Centre and appointments can be arranged by calling 705-856-2335.</p>		
Language	Funder	Staff
English and French	North East Local Health Integration Network	1.0 FTE Diabetes Nurse Educator/Coordinator 0.4 FTE Registered Dietitian 0.2 FTE Foot Care Nurse

Service	Organization	Catchment
Foot Care	Louise Moran, RPN	Dubreuilville, Hawk Junction, Wawa
<b>Contact Information</b>		
<p><b>Contact Person:</b> Louise Moran, RPN  <b>Address:</b> 35 Birch St. Wawa, ON; Service provided in client's homes.  <b>Phone:</b> 705-856-2943  <b>Email:</b> <a href="mailto:lmoran@shaw.ca">lmoran@shaw.ca</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 9:00am-5:00pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Provider of basic and advanced foot care in the clients homes.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, other.</li> <li>• <b>Assessment Process:</b> Subjective and objective information taken on initial visit.</li> <li>• <b>Service Capacity:</b> Average 14 clients per month.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English	Client	Not cited.

## Diagnostic Services

Service	Organization	Catchment
Laboratory Services and Walk In Clinic	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 ext. 0 Toll Free: 1-866-832-3321  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Laboratory Services:</b> 24 hour, 7 days a week, 365 days a year</li> <li>• <b>Walk In Clinic:</b> Monday-Friday 8:00am-12:00pm</li> </ul>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> A 24-hour response laboratory in a computerized environment employs a team of professional Laboratory Technologists. Special preparation procedures are needed for Glucose Tolerance Tests. Please call or ask your physician or nurse for instructions for any specialized test.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Physician referral.</li> <li>• <b>Assessment Process:</b> Physician assessment of diagnostic need.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
Not described.	North East Local Health Integration Network	Team of Laboratory Technologists

Service	Organization	Catchment
Diagnostic Imaging & Radiology Walk In Clinic	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 ext. 3416 Toll Free: 1-866-832-3321  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Diagnostic Imaging:</b> 24 hour, 7 days a week, 365 days a year</li> <li>• <b>Radiology Walk In Clinic:</b> Monday-Friday 8:00am-4:00pm (appointment required for ultrasounds and Spirometry)</li> </ul>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> A 24-hour response diagnostic imaging department offers radiography and ultrasound services. Recently modernized, the diagnostic imaging department installed a new picture archiving communications system (PACS) which captures and stores x-rays in a digital format. This means that it is now a faster process and turnaround is lessened decreasing wait times. Spirometry testing is also provided by this Department.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Physician referral.</li> <li>• <b>Assessment Process:</b> Physician assessment of diagnostic need.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
Not described.	North East Local Health Integration Network	Not cited.



## Developmental Services

Service	Organization	Catchment
Supports for Children, Adults, and Families of Individuals that Experience and Intellectual Disability or ADS	Community Living Algoma	District of Algoma (Wawa)
Contact Information		
<p><b>Contact Person:</b> Tracey McKiddie  <b>Address:</b> 26 Marie Street, 2<sup>nd</sup> Floor, Box 387 Wawa ON  <b>Phone:</b> (705) 856-2423  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.communitylivingalgoma.org/">http://www.communitylivingalgoma.org/</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm, hours are flexible</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> <ul style="list-style-type: none"> <li>○ <b>Children/Youth/Family Services:</b> Case management; Respite; Advocacy; Resource Allocation Funding.</li> <li>○ <b>Adult Supports:</b> Case management; Advocacy; Supported Independent Living; Resource Allocation Funding.</li> <li>○ <b>Specialized Supports:</b> Positive Approaches Planning; Videoconferencing/Training.</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> For children 0-18 a diagnosis of an intellectual disability or if they experience Autism Spectrum Disorder. For Adults 18 years and older, they must meet the criteria of Developmental Services Ontario (full psychological report 2 standard deviation below the mean, in the area of cognitive and adaptive functioning).</li> <li>• <b>Referral Process:</b> Self-referrals, family, friends, physicians, other with individual's consent.</li> <li>• <b>Assessment Process:</b> Full psychological assessment.</li> <li>• <b>Service Capacity:</b> 20 clients currently being supported.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French	MCYS/MCSS	3 Part Time



## Dental Care

Service	Organization	Catchment
Dental Care	Wawa Dental Care	North Algoma
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> Box 626, 27 Gold St. Wawa, ON  <b>Phone:</b> 705-856-2804  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Thursday 8:00am-5:00pm, Fridays 8:00am-1:00pm, hours may vary</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> All dental services provided.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> None.</li> <li>• <b>Assessment Process:</b> None.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French	Client/Insurance	Not cited.

Service	Organization	Catchment
Dental Care	Dr. Albus, Dentist Services, White River Medical Centre	White River/Marathon
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> Marathon, ON  <b>Phone:</b> 807-229-9267  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Saturday pending appointments booked</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> All dental services provided.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> None.</li> <li>• <b>Assessment Process:</b> None.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English	Client/Insurance	Not cited.

## Employment Services

Service	Organization	Catchment
Regional Employment Help Centre	Regional Employment Help Centre	Dubreuilville, Wawa, White River, Hawk Junction, Missanabie, Michipicoten First Nation
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 65 B Broadway (head office), Wawa ON  <b>Phone:</b> 705-856-1645; 1-800-667-7182  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Wawa:</b> Monday to Friday 8:30am-4:30pm or by appointment</li> <li>• <b>Dubreuilville:</b> Monday to Tuesday 9:00am-3:00pm or by appointment</li> <li>• <b>White River:</b> Wednesday to Thursday 9:00am-3:00pm or by appointment</li> </ul>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> All employment related programs and services, resources and information, assisted services to unemployment and under-employment.</li> <li>• <b>Eligibility Criteria:</b> Resources are accessible to all; assisted services are for unemployed or under-employed individuals.</li> <li>• <b>Referral Process:</b> Self-referral or from any source acceptable, majority is word of mouth, repeat customers, other agencies or employers.</li> <li>• <b>Assessment Process:</b> One-on-one intake; Employment needs assessment; employment service plan development.</li> <li>• <b>Service Capacity:</b> Average 20 new assisted service clients per month; 50+ resource and information clients per month.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French	Client/Insurance	7.0 FTE





## Eye Care Services

Service	Organization	Catchment
Northern Vision Eye Care	Northern Vision Eye Care	Algoma District
<b>Contact Information</b>		
<p><b>Contact Person:</b> Mark Robertson  <b>Address:</b> 29 Broadway Ave., Wawa ON  <b>Phone:</b> 705-254-6262  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Wednesday 10:00am-7:00pm; Thursday 8:00am-3:00pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Optometry officer/ primary eye care</li> <li>• <b>Eligibility Criteria:</b> OHIP covers 0-19 years of age and 65+.</li> <li>• <b>Referral Process:</b> Self-referral.</li> <li>• <b>Assessment Process:</b> None.</li> <li>• <b>Service Capacity:</b> Average 60-65 patients per month.</li> <li>• <b>Current Waitlist:</b> 3 weeks.</li> </ul>		
Language	Funder	Staff
English and French, Exam English Only	OHIP and Third Party Insurance	1 Optometrist 1 Staff

## Eye Care Services

Service	Organization	Catchment
CNIB Eye Van	CNIBs Ontario Medical Mobile Eye Care Clinic	Dubreuilville, White River, Wawa
Contact Information		
<b>Contact Person:</b> 1-800-563-2642 <b>Address:</b> Office near you: 477 Queen Street East #205, Sault Ste. Marie, ON P6A 1Z5 <b>Phone:</b> 705-949-2610 <b>Email:</b> info@cnib.ca <b>Website:</b> www.cnib.ca/en/ontario/programs-services/eye-van/ <b>Dates:</b> White River - Sept. 14–16; Dubreuilville Sept. 17-18; Wawa, Sept. 21-25		<b>Address:</b> CNIB head office: 1929 Bayview Ave. Toronto ON M4G 3E8 <b>Phone:</b> 1-800-563-2642
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> 25-30 participating Ophthalmologists, two CNIB ophthalmic assistants</li> <li>• <b>Eligibility Criteria:</b> OHIP covers/OHIP billed 0-19 years of age and 65+.</li> <li>• <b>Referral Process:</b> Family doctor, optometrists, diabetic nurse with health professionals, partnering Native Health Centres, call to enquire for appointment about assessment process</li> <li>• <b>Assessment Process:</b> as above</li> <li>• <b>Service Capacity:</b> yearly program visits, not available</li> <li>• <b>Current Waitlist:</b> none</li> </ul>		
Language	Funder	Staff
English and French designated	Ministry of Health and LTC CNIB non-profit	25-30 participating Ophthalmologists, 2 CNIB ophthalmic assistants

## Family Care Services

Service	Organization	Catchment
Child Welfare Services	Dilico Anishinabek Family Care	Biinjitiwaabik Zaaging Anishinaabek First Nation ; Fort William First Nation ; Ginoogaming First Nation ; Long Lake 58 First Nation ; <b>Michipicoten First Nation</b> ; Pays Plat First Nation ; <b>Pic Mobert First Nation</b> ; Red Rock Indian Band ; Whitesand First Nation
Contact Information		
<p><b>Contact Person:</b> Darcia Borg, Executive Director  <b>Address:</b> Fort William First Nation, 200 Anemki Pl  Thunder Bay, ON P7J 1L6  <b>Phone:</b> 807-623-8511/1-800-623-8511  <b>Crisis Phone:</b> 1-855-623-8511  <b>Email:</b> communications@dilico.com  <b>Website:</b> www.dilico.com  <b>Dates:</b> White River - Sept. 14–16; Dubreuilville Sept. 17-18; Wawa, Sept. 21-25</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Receives allegations of child abuse and child neglect in confidence from the community; investigates allegations of child abuse and child neglect to determine the safety of the family environment for children; works with families to address protection concerns; provides alternate care for a child in need of protection when a child is unable to remain at home</li> <li>• <b>Eligibility Criteria:</b> First Nation individuals</li> <li>• <b>Referral Process:</b> self-referrals, referrals from First Nations</li> <li>• <b>Assessment Process:</b> no application process</li> <li>• <b>Service Capacity:</b> not cited</li> <li>• <b>Current Waitlist:</b> none</li> </ul>		
Language	Funder	Staff
English; Ojibwe	Provincial – Ministry of Children and Youth Services	Not noted



## Homecare Services

Service	Organization	Catchment
Homecare Services	North East Community Care Access Centre	Wawa, Hawk Junction, Dubreuilville, White River, Hornepayne and all points in between
<b>Contact Information</b>		
<p><b>Contact Person:</b> Rochelle Parsons, RN Care Coordinator  <b>Address:</b> 17 Government Road, Wawa, Ontario, POS 1K0  <b>Phone:</b> 1-800-668-7705  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://healthcareathome.ca/northeast/en">http://healthcareathome.ca/northeast/en</a>  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• Homecare Service Hours: 8:00am-8:00pm 7 days a week;</li> <li>• Wawa Office Hours: Monday to Friday 8:30am-4:30pm; afterhours call toll free number.</li> <li>• Access to care assistant coordinator is available 8am – 8 pm either locally or regionally Call 1-800-668-7705.</li> </ul>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> All services are offered in the client’s home including Nursing; Personal support such as bathing and getting dressed; Physiotherapy; Occupational therapy Speech-Language Pathology; Social Work; Nutritional Counselling. CCAC manages respite care wait list at LDHC.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> All referrals go through the Access/Intake Care Coordinators in the Sault Ste. Marie office. In some instances, face-to-face assessments are required at the intake level and the local Care Coordinator will see the client for intake. Self-referrals and physician referrals also.</li> <li>• <b>Assessment Process:</b> The following assessments are used: RAI CA; RAI-HC; RAI-PC. Client needs are reassessed at structured intervals and services are adjusted according to needs.</li> <li>• <b>Service Capacity:</b> Average 100 clients per month.</li> <li>• <b>Current Waitlist:</b> Waitlist for therapy services (OT, PT SLP, Registered Dietitian; Social Work).</li> </ul>		
Language	Funder	Staff
English and French	North East Local Health Integration Network	2.0 FT Care Coordinator 1.0 PT Team Assistant

## Long Term Care

### Respite Care

Service	Organization	Catchment
Long Term Care Unit Respite Care	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 ext. 217 Toll Free: 1-866-832-3321  <b>Hours:</b> 24 hours a day, 7 days a week, 365 days a year</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The Long Term Care Unit provides accommodation and services to 16 long term care residents and 2 respite care clients in an atmosphere that embraces the values of trust, respect, compassion, integrity and inclusiveness. The residents enjoy a variety of services including meals in a common dining area; seniors support counsel, pastoral care, and recreational therapy.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Referrals to Long Term Care are sent to the North East Community Care Access Centre.</li> <li>• <b>Respite Care:</b> Booked directly with LDHC Director of Patient Care Services (2 respite beds)</li> <li>• <b>Assessment Process:</b> RAI-MDS</li> <li>• <b>Service Capacity:</b> 16 Long Term Care Beds and 2 Respite Beds.</li> <li>• <b>Current Waitlist:</b> 9 for basic bed, 0 for private bed</li> </ul>		
Language	Funder	Staff
Not described.	North East Local Health Integration Network	Not cited.



## Mental Health Services

Service	Organization	Catchment
Mental Health Counselling	North Algoma Counselling Service , Lady Dunn Health Centre	Wawa, Hawk Junction, Dubreuilville, White River, Missanabie
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road Suite 142, Wawa, Ontario, P0S 1K0  <b>Phone:</b> 705-856-2335 ext. 3142; 1-866-832-3321 ext. 3142  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The counsellor will listen to you and discuss with you your questions or concerns, provide you with information that you need, assist you to locate information that you need, work with you to arrive at a solution to your concerns, follow up with you to make sure your concerns are resolved, refer you to other qualified persons who can help you resolve your concerns. Grief and bereavement counselling is also available.</li> <li>• <b>Eligibility Criteria:</b> Mental health condition/diagnosis.</li> <li>• <b>Referral Process:</b> Self-referral; physician; Dr. John Langley, Psychiatrist; agency; organization, other.</li> <li>• <b>Assessment Process:</b> A screening process and OCAN assessment tool are used, along with a bio-psychosocial assessment of needs and strengths.</li> <li>• <b>Service Capacity:</b> Average 72 patients per month.</li> <li>• <b>Current Waitlist:</b> 4-10 people on waitlist for counselling services.</li> </ul>		
Language	Funder	Staff
English and French	North East Local Health Integration Network	1.0 FT Counsellor 1.0 PT Clerical



Service	Organization	Catchment
Mental Health Education Workshops	North Algoma Counselling Service , Lady Dunn Health Centre	Wawa, Hawk Junction, Dubreuilville, White River, Missanabie
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road Suite 142, Wawa, Ontario, P0S 1K0  <b>Phone:</b> 705-856-2335 ext. 3142; 1-866-832-3321 ext. 3142  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Three days a week 8:30am-4:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Workshops are offered on various topics: Anger solutions, The Grief Journey, Living Well, Stand Up and Speak Up, Spring into your Life, Learning to Love Yourself. The workshops are usually 2 hours long and run from 6-12 weeks at a time.</li> <li>• <b>Eligibility Criteria:</b> Must be age 16 and willing and able to participate in workshops.</li> <li>• <b>Referral Process:</b> Self-referral, agency referral, other.</li> <li>• <b>Assessment Process:</b> An intake interview determines if the client is best serviced in a particular workshop or referred elsewhere. No formal screens are used except for Anger Solutions: Clinical Anger Scale and Anger Solutions Intake Survey. A goals and outcomes form is used in the first session of the workshops. Also may use self-esteem assessment tool or assertiveness assessment tool.</li> <li>• <b>Service Capacity:</b> Average 48 patients per month.</li> <li>• <b>Current Waitlist:</b> 2 clients on waitlist for Anger Solutions workshop.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English	North East Local Health Integration Network	1.0 PT MH Education Facilitator 1.0 PT Clerical

Service	Organization	Catchment
Child and Youth Mental Health Services	Algoma Family Services	Wawa, Hawk Junction, Dubreuilville, White River, Hornepayne
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 26 Ste. Marie Street, Wawa, Ontario, P0S 1K0  <b>Phone:</b> 705-856-2252  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomafamilyservices.org/index.php?g=1">http://www.algomafamilyservices.org/index.php?g=1</a>  <b>Hours:</b> Monday to Friday 9:00am-5:00pm, due to part-time support staff and counsellors travelling office is sometimes closed.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Mental health counselling and supports for children/youth aged 0-18 and their families. Assessment, consultation, counselling, crisis follow-up, tele-psychiatry, various groups (Triple P, Strengthening Families for the Future, Adventure Based Learning Camp).</li> <li>• <b>Eligibility Criteria:</b> Serving children 0-18 and their families without a diagnosis of an intellectual disability. Eligibility for services determined via MCYS mandated BCFPI (Brief Child and Family Phone Interview).</li> <li>• <b>Referral Process:</b> Self-referral; voluntary service, other.</li> <li>• <b>Assessment Process:</b> All clients referred to the service are provided with a clinical assessment and corresponding treatment plan.</li> <li>• <b>Service Capacity:</b> Average 20-30 clients per month.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French	MCYS	2.0 FT Counsellors 1.0 PT Support Staff Additional specialized clinical staff travels from the main office in SSM depending upon needs.





Service	Organization	Catchment
Consumer Survivor Network	Iris Place , Canadian Mental Health Association	Wawa, Dubreuilville, White River and Area
<b>Contact Information</b>		
<p><b>Contact Person:</b> Debbie Lessard  <b>Address:</b> 22 Broadway Avenue, Wawa ON  <b>Phone:</b> 705-856-1894  <b>Email:</b> irisplace@hotmail.com  <b>Website:</b> <a href="http://ssm-algoma.cmha.ca/programs_services/consumer-survivor-network/">http://ssm-algoma.cmha.ca/programs_services/consumer-survivor-network/</a>  <b>Hours:</b> Monday to Friday 10:00am-3:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The Algoma Consumer Survivor Network offers education and awareness activities about mental health issues from a consumer's perspective to the residents of Algoma. Also offered are support, advocacy, skill development, networking and referral.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral; other.</li> <li>• <b>Assessment Process:</b> None.</li> <li>• <b>Service Capacity:</b> Average 28 clients per month.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French	North East Local Health Integration Network	1.0 PT Peer Worker



Service	Organization	Catchment
Community Mental Health Program	Algoma Public Health	Wawa, Hornepayne, White River, Dubreuilville, Hawk Junction, Missanabie
Contact Information		
<p><b>Contact Person:</b> Emma Blanchet  <b>Address:</b> 18 Ganley Street, Wawa ON (services provided in client's homes as well)  <b>Ext. Phone:</b> 705-856-7208 ext. 6010  <b>Email:</b> <a href="mailto:eblanchet@algomapublichealth.com">eblanchet@algomapublichealth.com</a>  <b>Website:</b>  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Wawa:</b> Monday to Friday 8:30am-4:30pm</li> <li>• <b>Dubreuilville:</b> Wednesdays service is provided in client's homes and at the Dubreuilville Medical Clinic</li> <li>• <b>White River:</b> Travel to community as needed to provide service.</li> <li>• <b>Missanabie:</b> Travel to community as needed to provide service.</li> <li>• <b>Hawk Junction:</b> Travel to community as need to provide service in client's homes.</li> </ul>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Mental health case management services including: Assessments, supportive counselling, skill building, referrals, activities of daily living, medication dispensing and monitoring, symptom management, as well as connecting with client's care team to provide comprehensive client centred care.</li> <li>• <b>Eligibility Criteria:</b> Adults 16+, must be Axis 1 disorder (schizophrenia, bipolar, PTSD, etc.) and experience severe and persistent mental illness.</li> <li>• <b>Referral Process:</b> Self-referral; family members, friends, or service providers can refer. Voluntary program. The referral process includes an intake assessment to determine needs, difficulties, strengths and goals.</li> <li>• <b>Assessment Process:</b> Ontario Common Assessment of Need; 5as (smoking)</li> <li>• <b>Service Capacity:</b> Average 25 clients per month.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English	North East Local Health Integration Network	1.0 FT MH Worker 0.7 MH Worker 0.3 Addictions Worker

Service	Organization	Catchment
Dilico Mental Health and Addictions	Dilico Anishinabek Family Services	First Nations: Fort William, Red Rock (Lake Helen), Biingitiwaabik Zaaging Anishinaabek (Rocky Bay), Pays Plat, Whitesand, Long Lake #58, Ginoogaming, Pic Mober and Michipicoten
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited  <b>Address:</b> Marathon District Office            2 Ontario Street, Unit 10            P.O. Box 1679            Marathon, ON P0T 2E0  <b>Ext. Phone:</b> Phone: (807) 229-8910            Fax: (807) 229-9276            Toll-Free: 1-855-623-8511            Toll-Free Fax: 1-855-626-7999  <b>Email:</b> not cited  <b>Website:</b> <a href="http://www.dilico.com/article/mental-health-and-addictions-5.asp">http://www.dilico.com/article/mental-health-and-addictions-5.asp</a>  <b>Hours:</b> not cited</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Mental Health and Addictions Services provide strong support and treatment services, equitable access and responsive options for individuals, families and communities. Assisting people with complex mental health issues, substance abuse problems and the challenges of daily life addresses short and long-term health problems. <b>Walk-in clinic counselling</b>, contact local Dilico Office for clinic dates, locations, times, postings at local band office or health centre.</li> <li>• <b>Eligibility Criteria:</b> First Nations</li> <li>• <b>Referral Process:</b> Referrals are accepted from parents, community workers and agencies, schools, physicians, clients and other professionals provided the child or guardian is aware of the referral.</li> <li>• <b>Assessment Process:</b> Adult and Children provide assessment, treatment and follow-up.</li> <li>• <b>Service Capacity:</b> Not cited</li> <li>• <b>Current Waitlist:</b> Not cited</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and Ojibwe	Not cited	Not cited



Service	Organization	Catchment
Seniors Mental Health	Sault Area Hospital	Wawa
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> Unit 2A Sault Area Hospital, 750 Great Northern Road Sault Ste. Marie, ON P6A 0A8  <b>Phone:</b> 705-759-9396  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Sault Ste. Marie:</b> Monday to Friday 8:00am-4:00pm</li> <li>• <b>Wawa:</b> Program available to Wawa residents via OTN.</li> </ul>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Seniors mental health services (SMHS) provide community mental health services for older adults within the District of Algoma (limited from Thessalon to Wawa). This service provides specialized mental health assessment, diagnosis, and recommendations. The program also works with community agencies/other health care worker who provide services to older individuals with complex mental health needs. The program also develops mental health services for older adults.</li> <li>• <b>Eligibility Criteria:</b> Individuals must be 65 years or older (exceptions for younger persons with age-related memory impairment) and are experiencing the following: serious difficulties due to their mental illness; behavioural problems associated with severe mental illness, a neurological disorder, and addiction, and/or dementia that significantly impacts quality of life.</li> <li>• <b>Referral Process:</b> Anyone can make a referral for SMHS. Referrals are accepted by phone or fax, and require the following: reason for referral; past medical and psychiatric history; current medication list recent medical tests to rule out physical causes of mental health problems.</li> <li>• <b>Assessment Process:</b> Specialized mental health assessments, assessments by a geriatric psychiatrist can be arranged through physician referral.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> 2-8 weeks.</li> </ul>		
Language	Funder	Staff
English and French	North East Local Health Integration Network	3.5 FTE includes nurses, an OT, a social worker, and an administrative assistant.



## Natural Health Services

Service	Organization	Catchment
Natural Health Products	Northern Naturals	Wawa, Hawk Junction, Dubreuilville, White River, Chapleau
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 31 Broadway Ave. , Wawa ON P.O. Box 59, POS 1K0  <b>Phone:</b> 705-856-4321  <b>Email:</b> Not cited.  <b>Website:</b> <a href="https://www.facebook.com/northernnaturals">https://www.facebook.com/northernnaturals</a>  <b>Hours:</b> Monday to Friday, more defined hours to be established</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Providing natural health products.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, other.</li> <li>• <b>Assessment Process:</b> None.</li> <li>• <b>Service Capacity:</b> Average 30 customers per month.</li> <li>• <b>Current Waitlist:</b> Not applicable.</li> </ul>		
Language	Funder	Staff
English and French	Privately Owned	1.0 Chiropractor 1.0 PT Receptionist

## Obstetrics

Service	Organization	Catchment
Obstetrics	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 Toll Free: 1-866-832-3321  <b>Hours:</b> 24 hours a day, 7 days a week, 365 days a year</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The spacious birthing room, equipped with a modern birthing bed offers all the necessities to allow the mother, husband/partner or coach to have a comfortable setting during labor and delivery. We average about 2-5 births a year. There is no anaesthetist available to perform caesarean sections. High-risk mothers and/or infants are transferred to Sault Ste. Marie.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Not cited.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Average 2-5 births a year.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
Not cited.	North East Local Health Integration Network	Not cited.



## Public Health Services

Service	Organization	Catchment
Public and Environmental Health	Algoma Public Health	192 Townships North of Montreal River
<b>Contact Information</b>		
<p><b>Contact Person:</b> Robert M. Frattini, Public Health Inspector  <b>Address:</b> 18 Ganley Street, Wawa ON  <b>Phone:</b> 705-856-7208 TF: 888-211-8074 (within the Algoma district only)            fax: (705) 856-1752</p> <p><b>Email:</b> <a href="mailto:r.frattini@algomapublichealth.ca">r.frattini@algomapublichealth.ca</a>.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm, on call afterhours</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Public health as it relates to environmental health- food, water, infection control, control of communicable diseases, air, tobacco, sewage disposal, rabies.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Not cited.</li> <li>• <b>Assessment Process:</b> Annual as per personal policy.</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French (for some services)	MOHLTC Municipality of White River, Dubreuilville, Wawa	1.0 FT Health Inspector



Service	Organization	Catchment
Sexual Health	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
Contact Information		
<p><b>Contact Person:</b> Samantha Dunn, RN BScN, Public Health Nurse  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch), nurses travel to White River and Dubreuilville on a monthly basis (may be less frequently during summer months).</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Variety of types of affordable birth control, birth control counseling, emergency contraception, pregnancy options counseling, free pregnancy testing, free condoms/lubricant, STI testing, access to free STI treatment, sexual health information, community education, therapeutic abortion referrals (all appointments are confidential)</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, drop-in, health service provider referral, other.</li> <li>• <b>Assessment Process:</b> Screens differ for each program. Universal Comprehensive screening (woman abuse) done on all females over 12 if no one else is present in the room.</li> <li>• <b>Service Capacity:</b> Average 30 clients per month.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
English and French (if bilingual nurse is available)	Municipal/Provincial	3.0 FTE



Service	Organization	Catchment
Vaccine Preventable Diseases	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
Contact Information		
<p><b>Contact Person:</b> Samantha Dunn, RN BScN, Public Health Nurse  <b>Address:</b> 18 Ganley St, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch), nurses travel to White River and Dubreuilville on a monthly basis (may be less frequently during summer months). Flu and other vaccines offered in community of Missanabie in the Fall.</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Immunization clinics held twice monthly in Wawa, once monthly in White River/Dubreuilville, work to reduce the incidence of vaccine preventable diseases in our communities, increase awareness about immunization, offer travel vaccines and health information to travellers, influenza vaccine campaigns in the Fall, all publicly funded immunizations made available to the public (free of charge), provide health agencies in the area will all publicly funded immunizations, vaccine clinics offered in elementary and high schools annually, TB skin testing</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, healthcare provider referral, Panorama Immunization database advises which students are due for elementary/high school clinics.</li> <li>• <b>Assessment Process:</b> Screening done before immunization administered.</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
English and French (if bilingual nurse is available)	Municipal/Provincial	3.0 FTE



Service	Organization	Catchment
Parent Child Services	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
<b>Contact Information</b>		
<p><b>Contact Person:</b> Amanda Gauthier, RN BScN, Public Health Nurse  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch)</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Services offered in all North Algoma communities at client request. prenatal classes (one-on-one or group setting), Canada Prenatal Nutrition Program, parent/child information phone line and drop-in centre, breastfeeding support, Healthy Babies/Healthy Children home visiting program, car seat information and installation, parenting programs, infant-child development programs, preschool speech and language services.</li> <li>• <b>Eligibility Criteria:</b> Varying eligibility criteria.</li> <li>• <b>Referral Process:</b> Self-referral, other.</li> <li>• <b>Assessment Process:</b> Screens differ for each program.</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
English and French (if bilingual nurse is available)	Municipal/Provincial	3.0 FTE



Service	Organization	Catchment
Chronic Disease Prevention	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
Contact Information		
<p><b>Contact Person:</b> Melanie Rail, RN BScN, Public Health Nurse  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch), nurses travel to White River and Dubreuilville on a monthly basis (may be less frequently during summer months).</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Work with community agencies such as worksites and schools, and groups to provide the public with information and skills to facilitate the adoption of healthy lifestyles for the prevention of various chronic diseases; Work to implement healthy policies and programs; Help to create and enhance supportive environments to address healthy eating, healthy weights, comprehensive tobacco control, physical activity, alcohol use, stress, and exposure to ultraviolet radiation.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, outreach, other.</li> <li>• <b>Assessment Process:</b> n/a</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
English and French (if bilingual nurse is available)	Municipal/Provincial	3.0 FTE



Service	Organization	Catchment
Infection Control	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
<b>Contact Information</b>		
<p><b>Contact Person:</b> Samantha Dunn, RN BScN, Public Health Nurse  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch), nurses travel to White River and Dubreuilville on a monthly basis (may be less frequently during summer months).</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Investigation and management of communicable diseases and/or outbreaks; Management of infectious diseases; Education to health care professionals and the community at large; Surveillance of illnesses (e.g. influenza, West Nile); Prevention, testing, management and treatment of TB; Travel clinics; Consultation for management of communicable disease to institutions (hospitals, long term care facilities, daycares).</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, outreach, other.</li> <li>• <b>Assessment Process:</b> Screens differ for each program.</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French (if bilingual nurse is available)	Municipal/Provincial	3.0 FTE



Service	Organization	Catchment
Prevention of Injury and Substance Misuse	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
<b>Contact Information</b>		
<p><b>Contact Person:</b> Melanie Rail, RN BScN, Public Health Nurse  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch), nurses travel to White River and Dubreuilville on a monthly basis (may be less frequently during summer months).</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Public health nurses in injury prevention program work with community partners, schools, worksites, parents, and seniors to help reduce the frequency, severity, and impact of preventable injury and of substance misuse associated with road and off-road safety, falls and violence across the lifespan.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, outreach, other.</li> <li>• <b>Assessment Process:</b> Screens differ for each program.</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French (if bilingual nurse is available)	Municipal/Provincial	3.0 FTE



Service	Organization	Catchment
Infant/Child Development	Algoma Public Health	Montreal River, Wawa, Hawk Junction, Missanabie, Michipicoten First Nation, Dubreuilville, White River
<b>Contact Information</b>		
<p><b>Contact Person:</b> Shannon Moan  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm (closed 12:00pm-1:00pm for lunch)</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Parent/Child Advisors are responsible for assessing the family of a child who is at risk for, or has a diagnosed delay in development, to assist the child in obtaining his/her full potential.</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> Self-referral, outreach, other.</li> <li>• <b>Assessment Process:</b> Screens differ for each program.</li> <li>• <b>Service Capacity:</b> Variable.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
Not cited.	Municipal/Provincial	Not cited.



Service	Organization	Catchment
Oral Health Services	Algoma Public Health	Wawa, Hawk Junction, Dubreuilville, White River, Missanabie
<b>Contact Information</b>		
<p><b>Contact Person:</b> Pat Mousseau (Dental Hygienist located out of SSM office)  <b>Address:</b> 18 Ganley Street, Wawa, ON  <b>Phone:</b> 705-856-7208/888-211-8074  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.algomapublichealth.com">www.algomapublichealth.com</a>  <b>Hours:</b> Dental hygienists come to North Algoma from SSM approximately 3 times a year</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> oral screening 0-17 in schools, and clinics, dental health education, preventive services, fluoride application, sealants, referral to dentist as needed, CINOT (Children in Need of Treatment) Program, Healthy Smiles Ontario Program, screening prenatal moms and/or Ontario Works insured families.</li> <li>• <b>Eligibility Criteria:</b> varies for each program</li> <li>• <b>Referral Process:</b> Self-referral, students seen in schools, service providers</li> <li>• <b>Assessment Process:</b> Screens differ for each program.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
Bilingual	Municipal/Provincial	Full-time staff come to Wawa from SSM

## Paramedic Services

Service	Organization	Catchment
Algoma District Paramedic Services	Algoma District Services Administration Board	Elliot Lake; Blind River; Thessalon; Richards Landing; Wawa; Dubreuilville; White River; Hornepayne
Contact Information		
<p><b>Contact Person:</b> Paul Guertin, Deputy Chief  <b>Address:</b> Not cited.  <b>Phone:</b> 911  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> 24/7/365</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Paramedic pre-hospital care and transportation.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Not applicable.</li> <li>• <b>Assessment Process:</b> Not applicable.</li> <li>• <b>Service Capacity:</b> Average 527 clients per month.</li> <li>• <b>Current Waitlist:</b> Not applicable.</li> </ul>		
Language	Funder	Staff
English (French provided in some locations)	MOHLTC/ Municipalities	42 FTEs



## Primary Care Services

Service	Organization	Catchment
Wawa Family Health Team	Wawa Family Health Team	Wawa, Hawk junction, Michipicoten First Nation, Dubreuilville, White River
Contact Information		
<p><b>Contact Person:</b> Silvana Dereski  <b>Address:</b> 17 Government Rd, box 1218 Wawa, ON P0S 1K0  <b>Phone:</b> 705-856-1313  <b>Email:</b> info@wawafamilyhealthteam.com  <b>Website:</b> <a href="http://www.wawafamilyhealthteam.com">www.wawafamilyhealthteam.com</a>  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Regular Hours:</b> Monday to Friday 8:30am-4:30pm, closed for lunch 12:00pm-1:00pm</li> <li>• <b>Same Day Appointments:</b> 1:00pm-4:00pm</li> <li>• <b>After Hours Nurse Practitioner Clinic:</b> 5:00pm-7:00pm</li> </ul>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Medical care team focused on family and community health; coordinates patient care in order to assess and treat injuries or illness; team includes family doctors, nurse practitioners, nurses, social workers, and dietitian. Services include: <ul style="list-style-type: none"> <li>○ <b>Chronic Disease Management:</b> Diabetes; Hypertension; Cardiac Rehabilitation; CCAC's Tele-homecare Referral (COPD &amp; CHF patients).</li> <li>○ <b>Children's Health:</b> Prenatal visits; Well Baby, Well Child visits.</li> <li>○ <b>Health Promotion and Disease Prevention:</b> Cancer Screening (pap, mammography, FOBT, colonoscopy, PSA); Warfarin Management Therapy (INR); Smoking Cessation; Sexual Health; Immunizations; Pacemaker Testing Program; Stress Test; Lumps &amp; Bumps; Geriatric Support Program; Falls Prevention Exercise Program; Soup to Tomatoes Chair based exercise program (collaborative with the Diabetes Education Program).</li> <li>○ <b>Telederm Services</b></li> <li>○ <b>Dietitian Services:</b> 1:1 Counselling; Bariatric Support Group; Munch n Move; Craving Change.</li> <li>○ <b>Social/Mental Health Worker:</b> 1:1 Counselling; Grief Support Group (Collaborative North Algoma Counselling); Strengthening Families (Collaborative with Algoma Family Services); Anger Management (Collaborative with Algoma Family Services); Spring / Winter Wellness Workshops (Collaborative with North Algoma Counselling).</li> <li>○ <b>Community Social Work Program:</b> Social navigation; Crisis intervention; Emotional support; Housing &amp; food security.</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> Registered patients.</li> <li>• <b>Referral Process:</b> Call for appointment.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
English and French	MOHLTC	Family Doctors; Nurse Practitioners; Nurses, Social Workers; Dietitian

Service	Organization	Catchment
White River Medical Clinic	White River Medical Clinic	White River, Pic Mobert
<b>Contact Information</b>		
<p><b>Contact Person:</b> Louise Freistater  <b>Address:</b> 102 Winnipeg St Postal Box 278 White River, ON P0M 3G0  <b>Phone:</b> 807-822-2320; after hours 807-822-2075  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 8:30am-4:30pm,</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Walk-in medical clinic with associated family practice. Services include; Medical; Nursing; Telemedicine (OTN); Food Care (visiting); Diabetes Education (visiting); Psychologist (visiting).</li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> By appointment or walk-in.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Nurse practitioner averages 14 patients per day; physician averages 5 patients per day.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English (receptionist is bilingual)	MOHLTC	1.0 FT Physician 1.0 FT Nurse Practitioner 1.0 PT Telemedicine Nurse

Service	Organization	Catchment
Dubreuilville Clinic	Dubreuilville Clinic	Dubreuilville, Local Mines, White River
Contact Information		
<p><b>Contact Person:</b> Carmen Brunet, NP; Collette Dechamplain, RN  <b>Address:</b> 851 rue St. Joseph, P.O. Box 250 Dubreuilville, ON P0S 1B0  <b>Phone:</b> 705-884-2884  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b></p> <ul style="list-style-type: none"> <li>• <b>Regular Hours:</b> Monday to Friday 8:30am-4:30pm, closed from 12:00pm-1:00pm (not open on stats);</li> <li>• <b>Lab Days:</b> Monday and Thursday 8:30am-10:00am</li> </ul>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Nurse Practitioner; Registered Nurse. Services offered include: <ul style="list-style-type: none"> <li>○ Suturing</li> <li>○ Lab Services</li> <li>○ Well Baby: Pre and post natal</li> <li>○ Immunizations</li> <li>○ Physician Services: 6 times per month</li> <li>○ Diabetes education: Foot care, dietician</li> <li>○ Telemedicine: Specialists, Turning Point (French Language Counselling Services from Chapleau), Education, CNIB, Paramedics</li> <li>○ Referrals: Red cross, Breast Screening, CCAC</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> None.</li> <li>• <b>Referral Process:</b> By appointment only.</li> <li>• <b>Assessment Process:</b> Standard Nurse Practitioner, Physician, and Nurse Assessments.</li> <li>• <b>Service Capacity:</b> Average 300 visits per month.</li> <li>• <b>Current Waitlist:</b> None.</li> </ul>		
Language	Funder	Staff
English and French	MOHLTC / NE LHIN/ LDHC	1.0 FT Nurse Practitioner 1.0 FT Registered Nurse 1.0 FT Clerk 1.0 Causal Clerk



## Rehabilitation Services

Service	Organization	Catchment
Physiotherapy	Carol Ann Robinson Physiotherapy Services	Wawa, Hawk Junction, Dubreuilville, White River
Contact Information		
<p><b>Contact Person:</b> Carol Ann Robinson  <b>Address:</b> 96 Broadway Ave. Wawa, ON  <b>Phone:</b> 705-856-0005  <b>Email:</b> <a href="mailto:robinsonpt@bellnet.ca">robinsonpt@bellnet.ca</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday 9:00am-4:00pm</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Outpatient physiotherapy. Contracted services provided to several organizations in the area.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Physician, self-directed, other.</li> <li>• <b>Assessment Process:</b> Physiotherapy assessment, objective measures.</li> <li>• <b>Service Capacity:</b> Average 25-30 clients per week.</li> <li>• <b>Current Waitlist:</b> Variable, 1-2 months. Will decrease by December 2014 with business changes.</li> </ul>		
Language	Funder	Staff
English and French	Fee for Service/ Extended Medical Benefits Plans	1.0 FT Physiotherapist

Service	Organization	Catchment
Outpatient and Inpatient Physiotherapy	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 ext. 3202 Toll Free: 1-866-832-3321  <b>Hours:</b> Monday-Friday 8:00am-4:00pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The Health Centre offers out-patient and in-patient physiotherapy services in a well-equipped area located in the lower level with easy access and parking located at the lakeside entrance. In addition the department offers Cardiac Exercise Stress Testing.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Physician referral is required.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> No cited.</li> </ul>		
Language	Funder	Staff
Not cited.	North East Local Health Integration Network	Not cited.

Service	Organization	Catchment
Reflexology and Chair Massage	Lorraine Nelemans	Wawa
<b>Contact Information</b>		
<p><b>Contact Person:</b> Lorraine Nelemans  <b>Address:</b> 28 Winston Road, Lot #13, Wawa, ON P0S 1K0  <b>Phone:</b> 705-856-4870  <b>Email:</b> Not cited.  <b>Website:</b> Not cited.  <b>Hours:</b> Mondays.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> <ul style="list-style-type: none"> <li>○ Reflexology: Pressure points on feet that relate to body, increases circulation, decreases stress.</li> <li>○ Chair Massage: Standard seated massage, relaxation.</li> </ul> </li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Not cited.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Average 20 clients per month.</li> <li>• <b>Current Waitlist:</b> Typically 2 weeks.</li> </ul>		
Language	Funder	Staff
English	Privately Owned	Not cited.



## Service Coordination

Service	Organization	Catchment
Community Health Representative	Michipicoten First Nation	Michipicoten First Nation
Contact Information		
<p><b>Contact Person:</b> Lena Andre  <b>Address:</b> Medical Centre, Michipicoten First Nation  <b>Phone:</b>  <b>Email:</b>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Thursday 8:00am-4:30pm; Fridays 8:00am- 1:30pm</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Complete appointment application to FNIHB (First Nation Inuit Health Branch); Set up doctor's appointments when requested by client; Arrange /book accommodations; Cancel appointments; Complete monthly reports to supervisor, Dilico and Health Canada.</li> <li>• <b>Eligibility Criteria:</b> Must be First Nations with a status card with number for services mentioned.</li> <li>• <b>Referral Process:</b> Physician, Registered Practical Nurse, self-directed, other.</li> <li>• <b>Assessment Process:</b> Screening is usually completed by a physician, registered nurse, registered practical nurse, and/or specialist.</li> <li>• <b>Service Capacity:</b> Average 30 clients per month.</li> <li>• <b>Current Waitlist:</b> First come, first serve.</li> </ul>		
Language	Funder	Staff
English	Health Canada, Medical Services Branch	1.0 FT Physiotherapist



Service	Organization	Catchment
Applications to Long Term Care, Short Stay Respite, Convalescent Care, and Assisted Living	North East Community Care Access Centre	Wawa, Hawk Junction, Dubreuilville, White River, Hornepayne and all points in between
<b>Contact Information</b>		
<p><b>Contact Person:</b> Rochelle Parsons, RN Care Coordinator  <b>Address:</b> 17 Government Road, Wawa, Ontario, POS 1K0  <b>Phone:</b> 1-800-668-7705  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://healthcareathome.ca/northeast/en">http://healthcareathome.ca/northeast/en</a>  <b>Hours:</b> Monday to Friday 8:30am-4:30pm; afterhours call toll free number.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Assist clients in making applications to Long Term Care, Short Stay Respite, Convalescent Care, and Assisted Living Services.</li> <li>• <b>Eligibility Criteria:</b> Dependent upon program that the client is applying to.</li> <li>• <b>Referral Process:</b> Physician, Registered Practical Nurse, self-directed, other.</li> <li>• <b>Assessment Process:</b> Assessments used include RAI-CA, RAI-HC, and RAI-PC.</li> <li>• <b>Service Capacity:</b> Average 100 clients per month.</li> <li>• <b>Current Waitlist:</b> Manage waitlists for the above listed services, specific wait lists not cited.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French	North East Local Health Integration Network	1.0 FT Care Coordinator 1.0 PT Team Assistant



## Surgical Services

Service	Organization	Catchment
Surgical Program	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 ext. 0 Toll Free: 1-866-832-3321  <b>Hours:</b> 2 days per week.</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> A well-equipped operating room is in service two-day per week. The type of surgery performed includes: Colonoscopy; Gastroscopy; Hernia Repairs; Vasectomy; and Carpel Tunnel.</li> <li>• <b>Eligibility Criteria:</b> Not cited.</li> <li>• <b>Referral Process:</b> Physician referral required.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> 1 operating room.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
Not cited.	North East Local Health Integration Network	Not cited.

## Telemedicine

Service	Organization	Catchment
Ontario Telemedicine Network	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
Contact Information		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 ext. 120 Toll Free: 1-866-832-3321  <b>Hours:</b> Not cited.</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Ontario Telemedicine Network (OTN) is a newly incorporated not-for-profit organization with a mandate to support clinical, educational and administrative telemedicine services for the province of Ontario. Together more than 350 sites and 700 cameras are brought into a single, secure, province-wide telemedicine network. This allows interactive patient consultation with different specialists from other hospitals across the province, giving the patient opportunity to see a specialist for an initial assessment or follow up appointment via video. The service decreases travel time and expenses.</li> <li>• <b>Eligibility Criteria:</b> Eligibility criteria is dependent upon the service accessed through the Ontario Telemedicine Network</li> <li>• <b>Referral Process:</b> Physician or Nurse Practitioner referral is required.               <ol style="list-style-type: none"> <li>1. Pre-Anesthesia</li> <li>2. Gastro-Enterology</li> <li>3. Oncology</li> <li>4. Mental Health</li> <li>5. Rheumatology</li> <li>6. Nephrology</li> <li>7. General Surgery</li> <li>8. Thoracic Surgery</li> <li>9. Cardiology</li> <li>10. Other</li> <li>11. Neurosurgery</li> <li>12. Infectious Disease</li> <li>13. Respiriology</li> <li>14. Neurology</li> <li>15. Hematology</li> <li>16. Orthopaedic Surgery</li> <li>17. Pediatric</li> <li>18. Geriatric</li> </ol> </li> <li>• <b>Assessment Process:</b> Assessment process is dependent upon the service accessed through the Ontario Telemedicine Network.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> Not cited.</li> </ul>		
Language	Funder	Staff
Not described.	NE Local Health Integration Network	Not cited.

## Women's Services

Service	Organization	Catchment
Community Outreach Program	CHADWIC Home	Wawa, White River, Dubreuilville, Chapleau, Hornepayne, and all First Nations and Unorganized Communities within North Algoma.
Contact Information		
<p><b>Contact Person:</b> Paula Valois  <b>Address:</b> P.O. Box 1580 Wawa, ON P0S 1K0, services offered in each community within catchment area.  <b>Phone:</b> 705-856-2848; 1-800-461-2242; TTY: 705-856-4344  <b>Email:</b> <a href="mailto:info@chadwichome.com">info@chadwichome.com</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday, with a flexible schedule.</p>		
Description of Service		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The community outreach program provides support to women in the community. The program provides groups for women as well as running groups for young women (Girl Talk). The program also involves a Drop-In component at the shelter. Women can drop in for support, information, and referral. In addition, we have a 24/7 crisis line that women in the 705 and 807 area codes can access.</li> <li>• <b>Eligibility Criteria:</b> Any woman 16 years of age and over who identifies as in need of the services.</li> <li>• <b>Referral Process:</b> Self-referral, agency referral, other.</li> <li>• <b>Assessment Process:</b> The woman guides the work that we do with her and on her behalf.</li> <li>• <b>Service Capacity:</b> Average 10 clients per month.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
Some capacity to offer services in English and French. Agreements with the Centre Victoria pour femmes, the Centre Passerelle, and a Francophone shelter to support Francophone women and provide oral interpretation services.	Ministry of Community and Social Services	0.75 FTE



Service	Organization	Catchment
Transitional House and Support Program	CHADWIC Home	Wawa, White River, Dubreuilville, Chapleau, Hornepayne, and all First Nations and Unorganized Communities within North Algoma.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Paula Valois  <b>Address:</b> P.O. Box 1580 Wawa, ON POS 1K0, services offered in each community within catchment area.  <b>Phone:</b> 705-856-2848; 1-800-461-2242; TTY: 705-856-4344  <b>Email:</b> <a href="mailto:info@chadwichome.com">info@chadwichome.com</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Monday to Friday, with a flexible schedule.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> The transitional housing and support program provides support, information, and advocacy, accompaniment to women who are leaving abusive relationships, or are in a crisis situation.</li> <li>• <b>Eligibility Criteria:</b> Any woman 16 years of age and over who identifies as in need of the services.</li> <li>• <b>Referral Process:</b> Self-referral, agency referral, other.</li> <li>• <b>Assessment Process:</b> The woman guides the work that we do with her and on her behalf.</li> <li>• <b>Service Capacity:</b> Not cited.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
Some capacity to offer services in English and French. Agreements with the Centre Victoria pour femmes, the Centre Passerelle, and a Francophone shelter to support Francophone women and provide oral interpretation services.	Ministry of Community and Social Services	1.45 FTE

Service	Organization	Catchment
Emergency Shelter Service	CHADWIC Home	Wawa, White River, Dubreuilville, Chapleau, Hornepayne, and all First Nations and Unorganized Communities within North Algoma.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Paula Valois  <b>Address:</b> P.O. Box 1580 Wawa, ON POS 1K0  <b>Phone:</b> 705-856-2848; 1-800-461-2242; TTY: 705-856-4344  <b>Email:</b> <a href="mailto:info@chadwichome.com">info@chadwichome.com</a>  <b>Website:</b> Not cited.  <b>Hours:</b> Shelter located in Wawa and open 24/7.</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> 10 bed emergency residential shelter for women and their children who are in a crisis situation due to abuse or other types of crisis situations. Support, information, referral, advocacy, accompaniment, and support to her children are offered as well.</li> <li>• <b>Eligibility Criteria:</b> Any woman 16 years of age and over who identifies as in need of the services.</li> <li>• <b>Referral Process:</b> Self-referral, agency referral, police, hospital, other.</li> <li>• <b>Assessment Process:</b> Front line worker has conversation with the woman to determine what she would like to do, and how we can help her.</li> <li>• <b>Service Capacity:</b> Average number of clients at shelter per month is 3.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
Language	Funder	Staff
Some capacity to offer services in English and French. Agreements with the Centre Victoria pour femmes, the Centre Passerelle, and a Francophone shelter to support Francophone women and provide oral interpretation services.	Ministry of Community and Social Services	4.0 FT Front Line Shelter Workers 6.0 Relief Shelter Workers



Service	Organization	Catchment
Wawa and Area Victims Services	Wawa and Area Victims Services	Wawa, Hawk Junction, Michipicoten River Village, Michipicoten First Nation
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 16 Ganley Street P.O. Box 1824 Wawa, ON POS 1K0  <b>Phone:</b> Not cited.  <b>Email:</b> Not cited.  <b>Website:</b> <a href="http://www.victimserviceswawa.ca">www.victimserviceswawa.ca</a>  <b>Hours:</b> 24 hours per day/ 7 days per week/ 365 days per year, regular office hours Monday to Friday 8:30am-4:30pm</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Providing emotional support and practical assistance to victims of crime and tragic circumstance. Services provided for: sexual assault counselling and support for females 16 years and older.</li> <li>• <b>Eligibility Criteria:</b> Services are provided to all victims of crime and tragic circumstance. Services are not provided to individuals under the influence of alcohol or drugs, children under the age of 16 where parental consent is required.</li> <li>• <b>Referral Process:</b> Agency referral, police, fire, hospital, other. Self-referrals can only be seen during regular office hours.</li> <li>• <b>Assessment Process:</b> Not cited.</li> <li>• <b>Service Capacity:</b> Depends on on-call volume.</li> <li>• <b>Current Waitlist:</b> No wait list.</li> </ul>		
<b>Language</b>	<b>Funder</b>	<b>Staff</b>
English and French	Ministry of the Attorney General	1.0 FT Program Coordinator 1.0 PT Sexual Assault Counsellor 1.0 PT Program Support



Service	Organization	Catchment
Visiting Specialists	Lady Dunn Health Centre	Dubreuilville, Hawk Junction, Michipicoten First Nation, Wawa, Missanabie, and White River.
<b>Contact Information</b>		
<p><b>Contact Person:</b> Not cited.  <b>Address:</b> 17 Government Road, Wawa, ON P0S 1K0  <b>Phone:</b> (705)-856-2335 Toll Free: 1-866-832-3321  <b>Hours:</b> 24 hours a day, 7 days a week, 365 days a year</p>		
<b>Description of Service</b>		
<ul style="list-style-type: none"> <li>• <b>Description:</b> Lady Dunn Health Centre provides Dr. Graham Elder, Orthopedic Surgeon; Dr. David Burrows, Pediatrician; Dr. John Langley, Psychiatrist.</li> <li>• <b>Eligibility Criteria:</b> not cited.</li> <li>• <b>Referral Process:</b> By physician or nurse practitioner referral process</li> <li>• <b>Assessment Process:</b> Patients are seen and assessed by the NP or physician.</li> <li>• <b>Service Capacity:</b> not cited.</li> <li>• <b>Current Waitlist:</b> Patients are seen based on urgency.</li> </ul>		
Language	Funder	Visiting Staff
Not cited.	North East Local Health Integration Network	1.0 Orthopedic Surgeon 1.0 Pediatrician 1.0 Psychiatrist



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